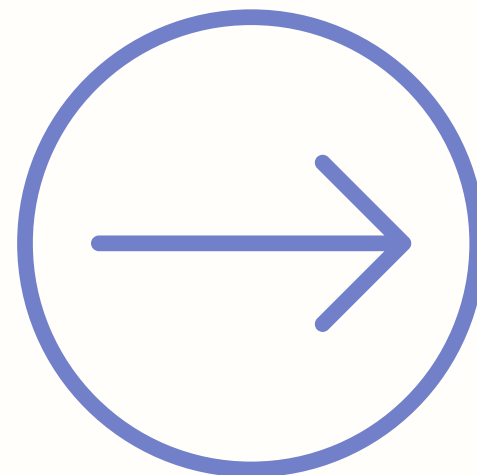


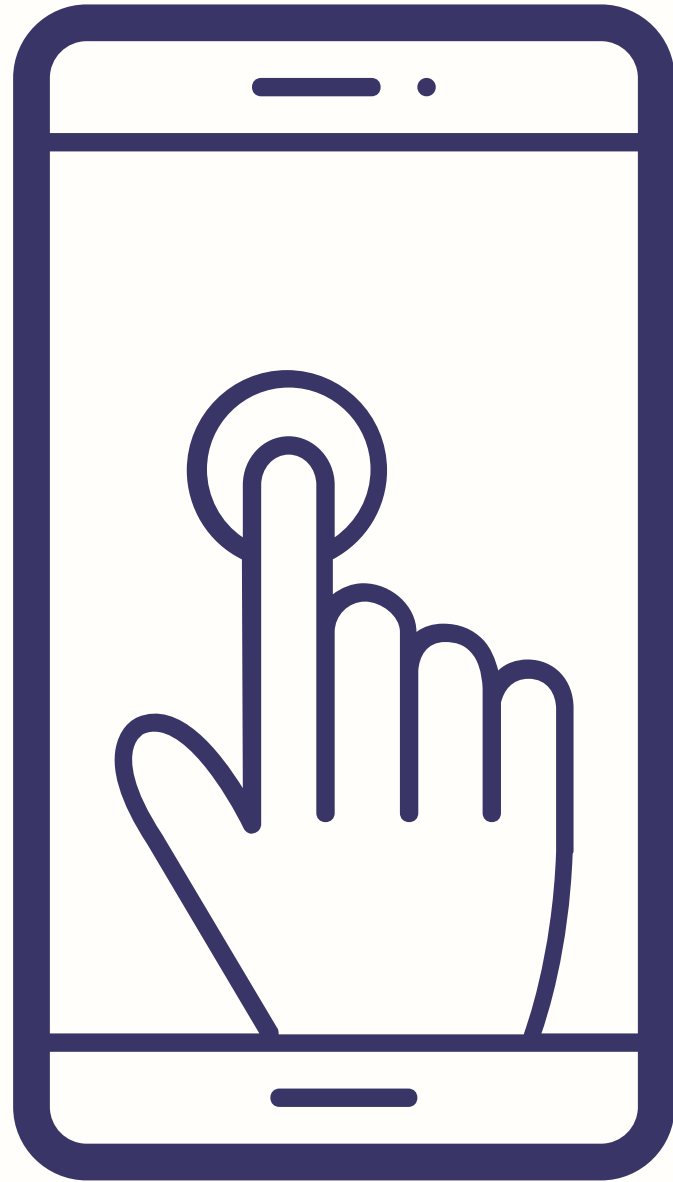
# THE HENDRICK

## COVID GUIDELINES

Health & Safety of our team and guests is the most important thing to us so we have ensured to open in the safest way possible on Monday 29th June.

Swipe right to learn more





# Pre Check In

**EASY, CONTACTLESS,  
SAFE**

Technology to ensure check-in is a contactless experience allowing guests to check in on their mobile before arriving. You can collect your keys from the kiosk when you arrive

# Contactless Payments



## **IF YOU PRE CHECK IN**

You will need to pay 2 days before your arrival and you can just collect your keys at the kiosk - easy peasy!



## **CHECK IN WITH TEAM**

Our preference is for contactless payments. The team will charge the card on file & you will be emailed a receipt

# Sanitise, sanitise, sanitise!

## **PUBLIC AREAS**

We have sanitiser available throughout the hotel

## **ROOMS**

We also have some in your bedroom

## **DON'T BE AFRAID**

All frequent touch points are regularly sanitized by our trained team

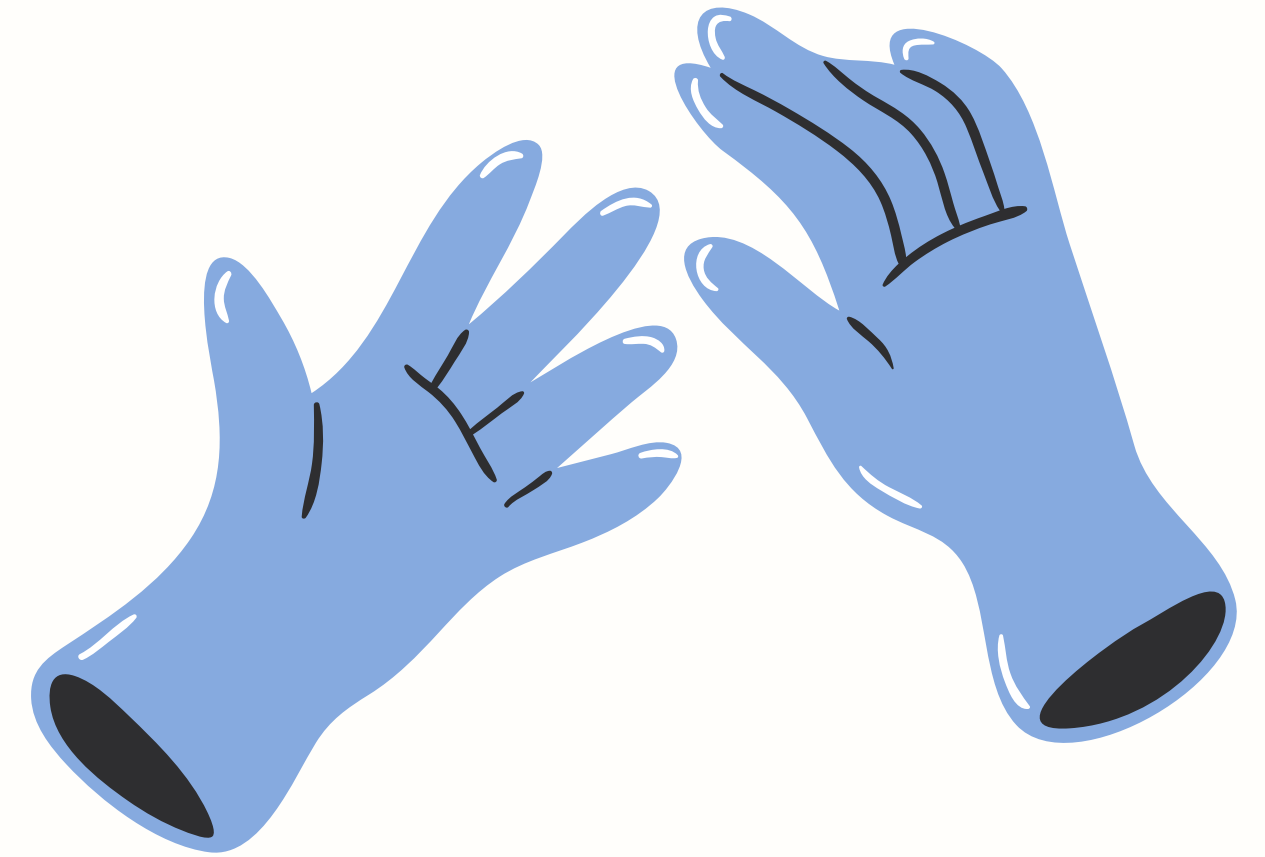


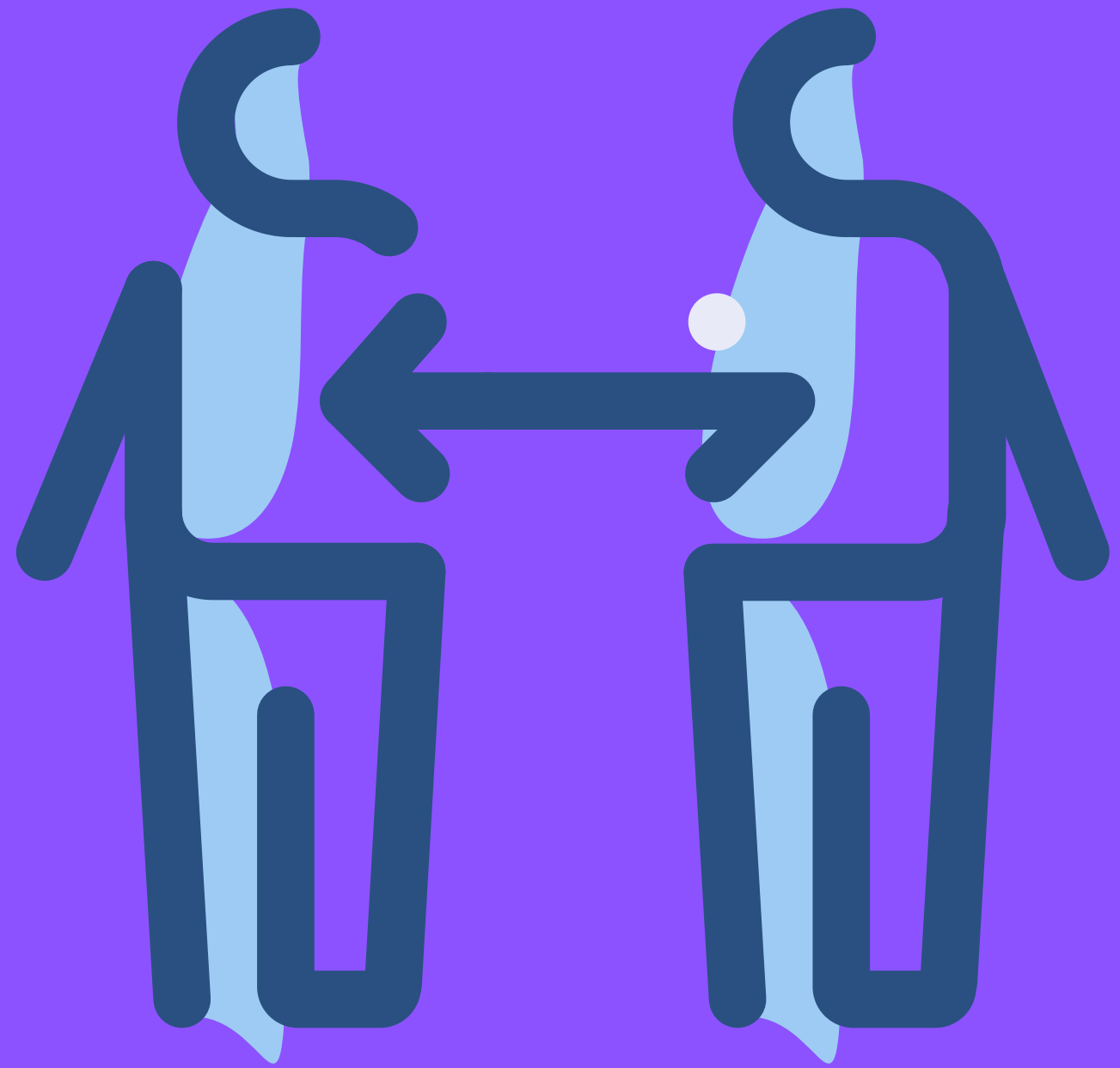
# Extra Extra Clean

## AND HOW DO WE PROVIDE IT?

We already have 5 stars on TripAdvisor for our cleanliness but we have taken even more measures to make sure we are germ proof!

- All cleaning carried out with Hospital grade Ecolab products.
- We have a dedicated staff member at all times cleaning the public areas.
- Updated cleaning & sanitization programme in place for entire hotel.





# Maintain Social Distancing

**IT'S NOTHING PERSONAL**

We will continue to implement social distancing

All tables in the lobby have 2 metres between them

Table service for drinks

Your room will not be serviced until departure